

## Background

We would like to provide the following detailed briefing for the community which includes our most recent regulatory activities.

## Update on Regulation

As part of our on-going regulation a remote audit was undertaken in April 2021, which focused on odour management through raw materials acceptance and maintenance of equipment. These aspects were chosen because initial investigations by J G Pears into the odour complaints in early February indicated that the increased levels of odour may have been due to the types of raw materials being accepted onsite and failure of a piece of equipment used in the cooking process.

The audit concluded that permit non-compliances had occurred in early February, which were due to the failure to manage high intensity odours in line with their Odour Management Plan. A number of actions are required of the Operator, which aim to prevent similar events from occurring in the future and to reduce the odour associated with re-weighing of the incoming trailers.

J G Pears has taken action to reduce the likelihood of this incident re-occurring by replacing the faulty piece of equipment and stocking essential spares, so as to be able to undertake repairs without delay. In addition J G Pears has installed a pre-burner into the Regenerative Thermal Oxidiser in order to further improve the combustion efficiency and reduce odours from that point source.

## Future Regulatory Work

The remote audit will be complemented with an onsite inspection, which is expected to be undertaken during the summer months. This will include follow-up of the progress against the actions in the latest Compliance Assessment Report. We are also planning to carry out observations in the local community.

We are continuing to receive reports about odour coming from the site and in every instance we require J G Pears to investigate fully and report back to ourselves in a timely manner.

## Community Liaison & Next Steps

We continue to focus our regulatory efforts at the site. To ensure that all interested residents are kept updated throughout the year, we will issue further newsletters. We will issue such newsletters at times when we can be the most informative.

## Reporting of incidents

We continue to encourage that reports are first made directly to J G Pears using the site contact details below before reporting it to our incident hotline. This has the benefit of allowing the company to be made aware of and investigate incidents without delay. Planned maintenance works for the site can be found at: <https://jgpears.com/community-liaison/>

We always use the information supplied to us via our incident hotline to gain a better understanding of the odour characterisation and potential sources on site.

Any health concerns should be reported to Public Health England via the email address below.

We will be using our newsletter to inform residents of the actions being taken at the site rather than providing individual feedback to emails or incident reports. This allows our officers to focus their efforts on site regulation.

## Contacts

### Complaints:

**J G Pears** can be called directly on telephone number 01636 821218 or on email at [Imcorrespondence@jgpears.com](mailto:Imcorrespondence@jgpears.com)

We would also encourage residents to use our free phone **24 hour incident hotline** number to report any odour incidents arising from the J G Pears site on 0800 80 70 60 once the issue has been reported to J G Pears.

The **Animal and Plant Health Agency** is responsible for the regulation of transporting Animal-By Products and vehicle hygiene and storage. If you wish to log a complaint or concern please send an email to [CSCOneHealthABP@apha.gov.uk](mailto:CSCOneHealthABP@apha.gov.uk)

**Bassetlaw DC** have responsibility for any matters that fall outside of the Environmental Permit, and within the scope of the Council's statutory responsibilities. For general enquiries please call 01909 533533.

**Thank you for your continued interest in J G Pears and in protecting your local environment.**

\*Note: Within the operational site boundary of J G Pears the activities are regulated by two separate permits. The rendering plant is operated by J G Pears (Newark) Ltd Permit Reference AP3436DG and the CHP Plant and associated MBM storage is operated by J G Pears (O&M) Ltd Permit Reference MP3235CC.